

Genesis Audio

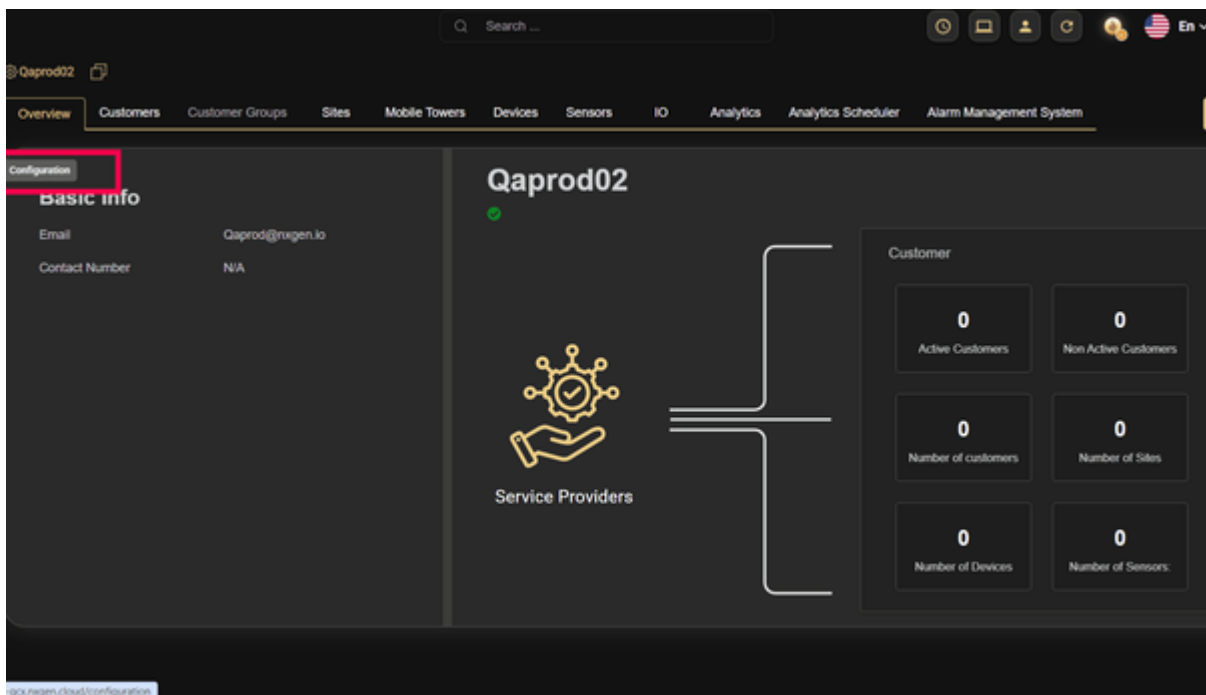
Genesis Audio Config Guide with GCX-ONE

Genesis Audio is configurable only if the user has the required permissions. Local Mode settings are not required — calls can be initiated via Genesis Audio even if Local Mode is disabled.

Part 1: Add Genesis Audio Device

Step 1: Log in to **GCX-ONE**.

Step 2: Click the **Configuration** menu.



Step 3: Select the site under which the GENESIS Audio device needs to be added.

Site	Date	Sync Status	Customer	Email	Active	Actions
AI - Adpro	2026-02-20 10:10	●	Adpro events test		●	...
Site test	2026-02-20 09:46	●	Test GCX-One		●	...
Adpro secontec	2026-02-20 09:20	●	Adpro events test		●	...
Audio	2026-02-19 15:31	●	Hik vision Test		●	...
NXGen Amman	2026-02-19 14:23	●	NXGen Amman		●	...
Bigr	2026-02-19 03:39	●	Dahua Cloud		●	...
AirShield	2026-02-11 16:18	●	Dahua Cloud		●	...
abb test	2026-02-03 13:42	●	test abb	add@es.com	●	...
TEST96	2026-02-03 11:53	●	Amman Rotana	Test@gmail.com	●	...
Aaxxon	2026-01-30 11:45	●	Aaxxon Test Device		●	...

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Step 4: Navigate to the **Devices** tab.

Basic Info

Contact Number: N/A

Location Info

Country: N/A
City: N/A
Code: N/A
Street Name: N/A

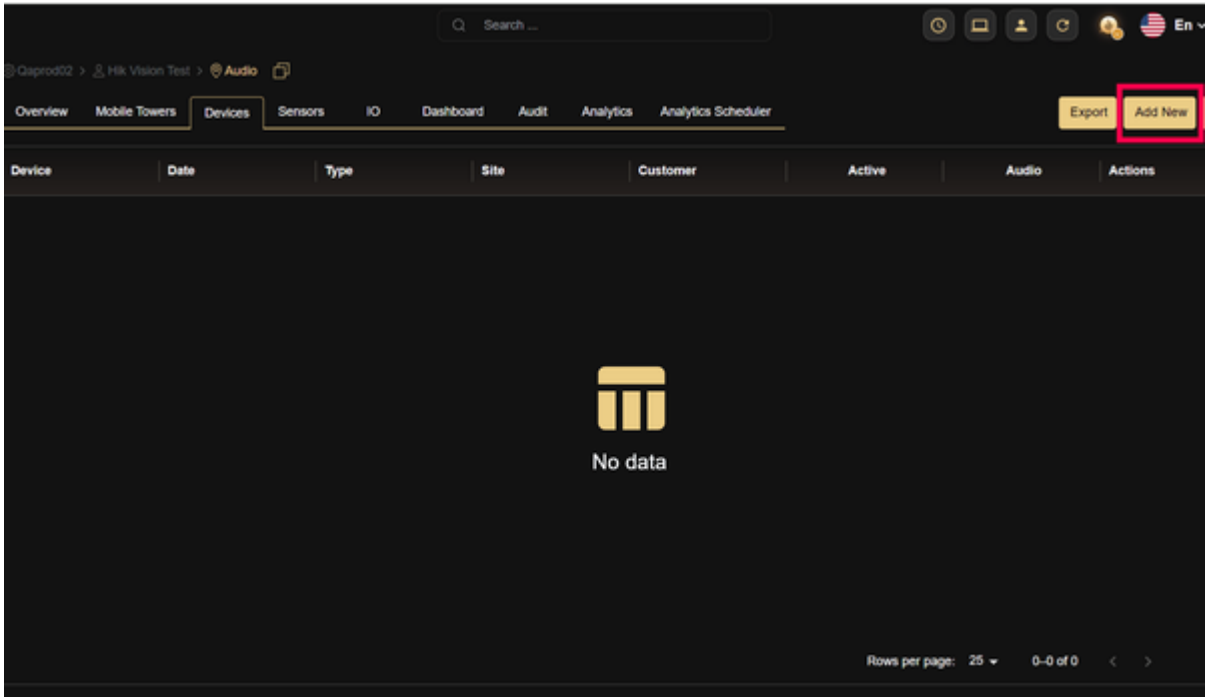
Audio

● ○ ↻ +

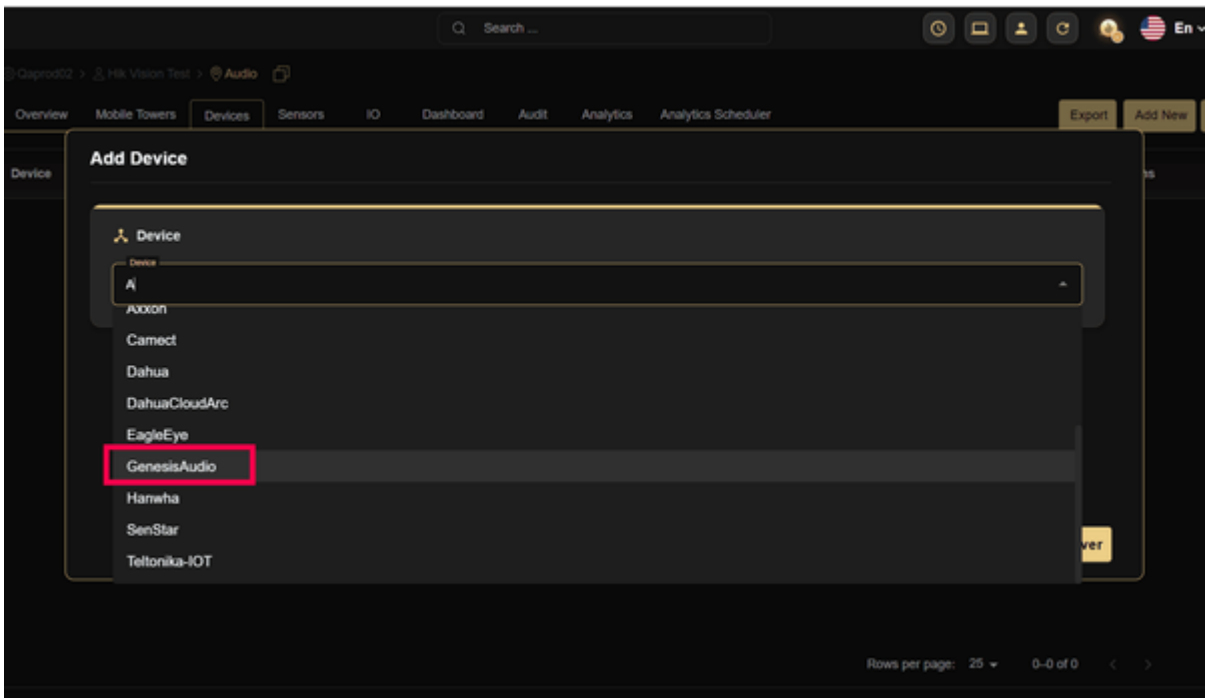
Sites

Site	
0 Active Devices	0 Non Active Devices
0 Number of Devices	0 Number of Sensors

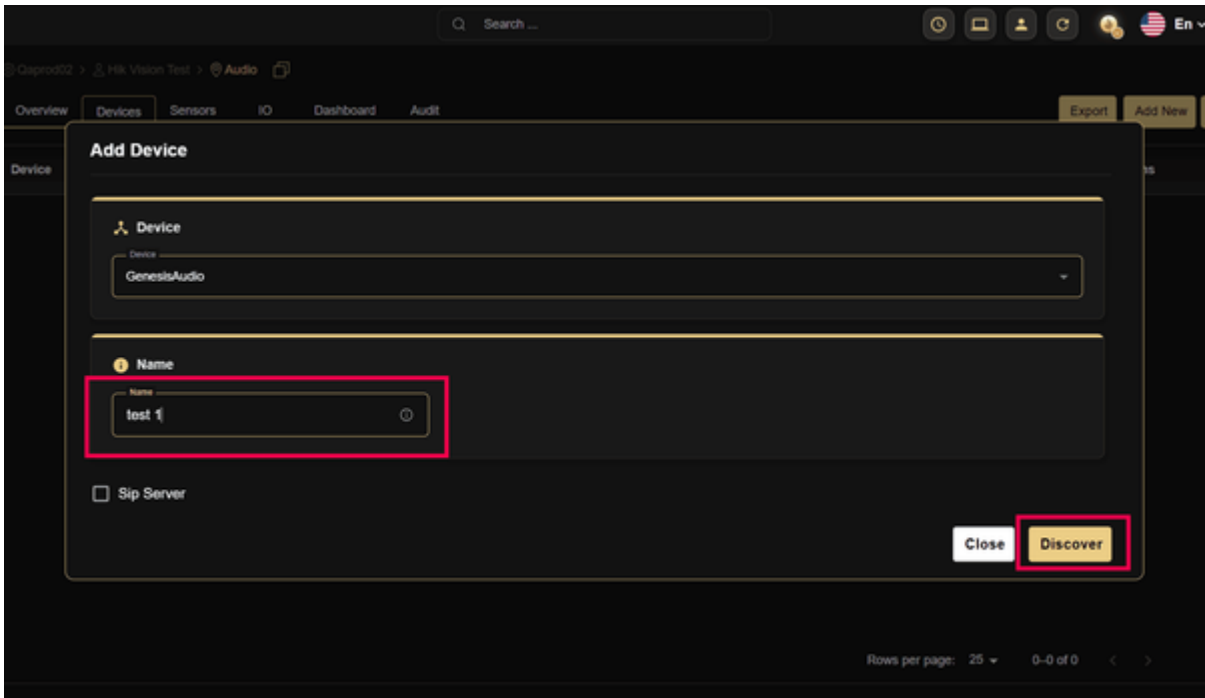
Step 5: Click the **Add** button.



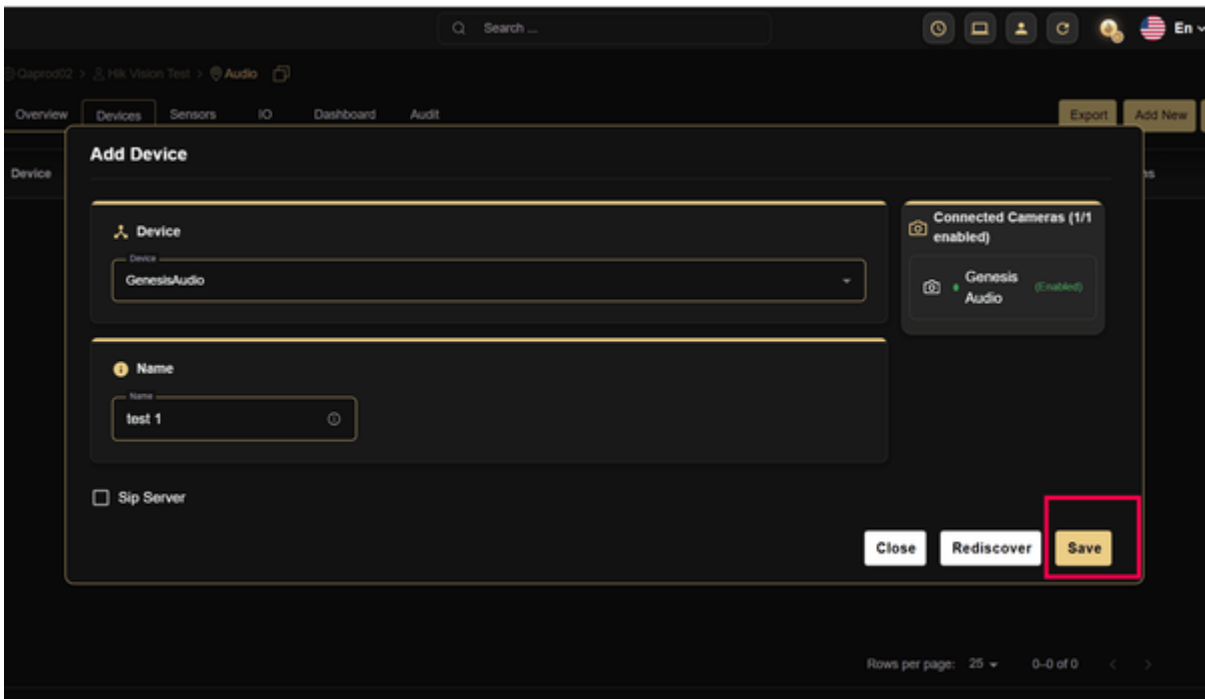
Step 6: Under **General Settings**, open the **Type** dropdown and select **GENESIS Audio**.



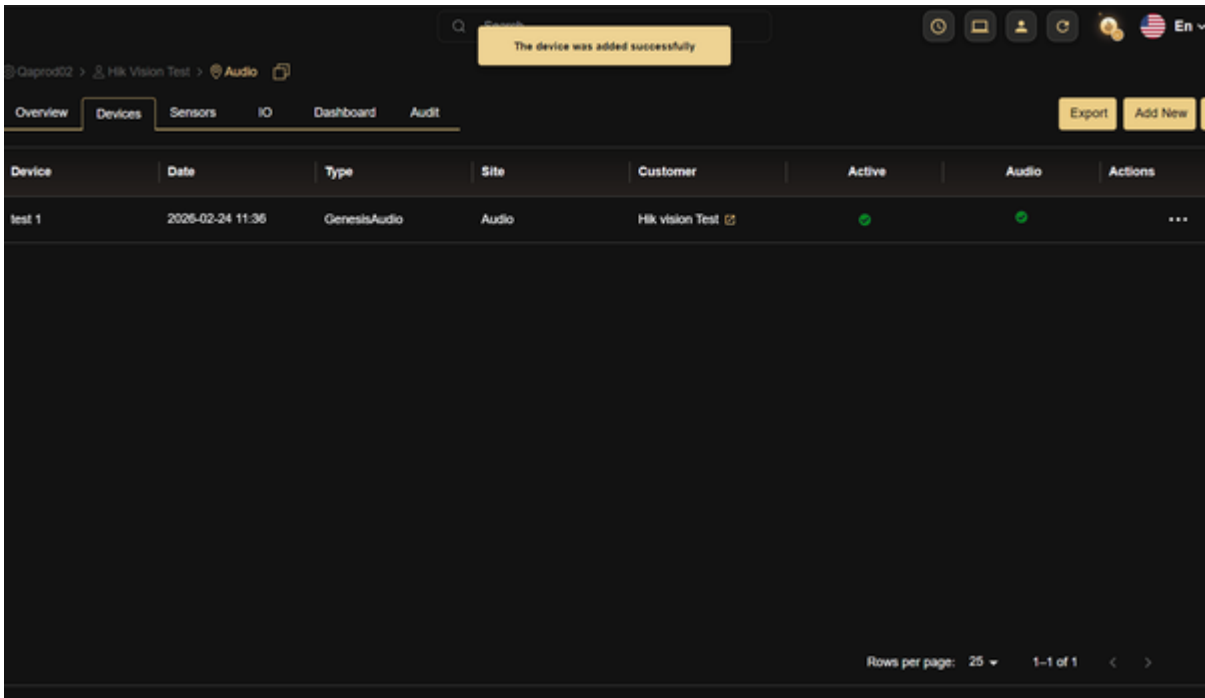
Step 7: Enter the desired **Name** and click **Discover**.



Step 8: Once the device is discovered, click **Save**.



Step 9: A success message ("The device was added successfully") will be displayed, and the device will be added to the data table.

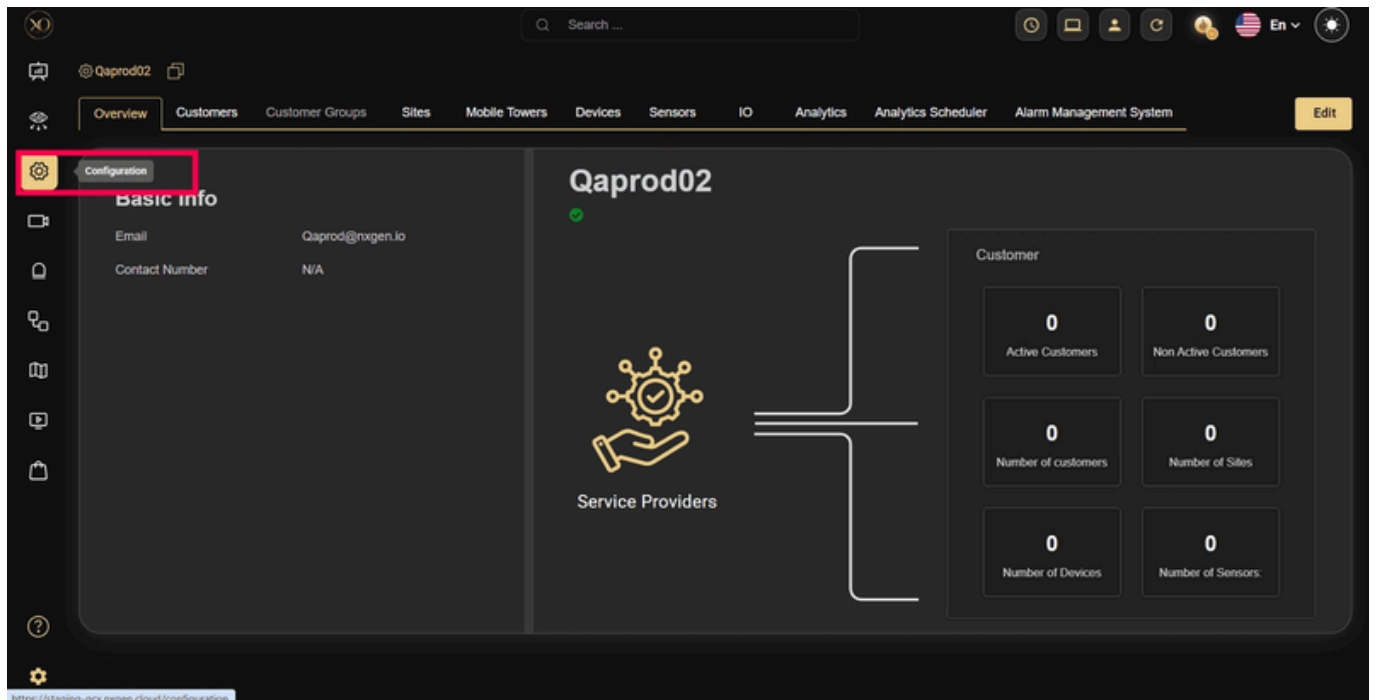


Note: Use the GENESIS Audio device credentials to configure the IP speaker.

Part 2: Initiate a Genesis Audio Call from Video Viewer

Step 1: Log in to **GCX-ONE**.

Step 2: Click the **Configuration** menu.



Step 3: Select the site and right-click to Expand the site

Site	Date	Sync Status	Customer	Email	Active	Actions
Af - Adpro	2026-02-20 10:10	●	Adpro events test		●	...
Site test	2026-02-20 09:46	●	Test GCX-One		●	...
Adpro seconlec	2026-02-20 09:20	●	Adpro events test		●	...
Audio	2026-02-19 15:31	●	Hik vision Test		●	...
NXGen Amman	2026-02-19 14:23	●	NXGen Amman		●	...
Bgr	2026-02-19 03:39	●	Dahua Cloud		●	...
AirShield	2026-02-11 16:18	●	Dahua Cloud		●	...
abb test	2026-02-03 13:42	●	test abb	add@ss.com	●	...
TEST96	2026-02-03 11:53	●	Amman Rotana	Test@gmail.com	●	...
Axon	2026-01-30 11:45	●	Axon Test Device		●	...

Step 4: Navigate to the **Devices** tab.

Device	Date	Type	Site	Customer	Active	Audio	Actions
TEST	2026-02-22 14:09	GenesisAudio	Audio	Hik vision Test	●	●	...
	2026-02-22 14:08	GenesisAudio	Audio	Hik vision Test	●	●	...

Step 5: Verify that the added GENESIS Audio device is active

Device	Date	Type	Site	Customer	Active	Audio	Actions
test 1	2026-02-24 11:36	GenesisAudio	Audio	Hik vision Test	●	●	...

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Step 6: Navigate to the **Video Viewer**.

Device Explorer

- Hik vision Test
 - Audio
 - test 1

No Camera Selected

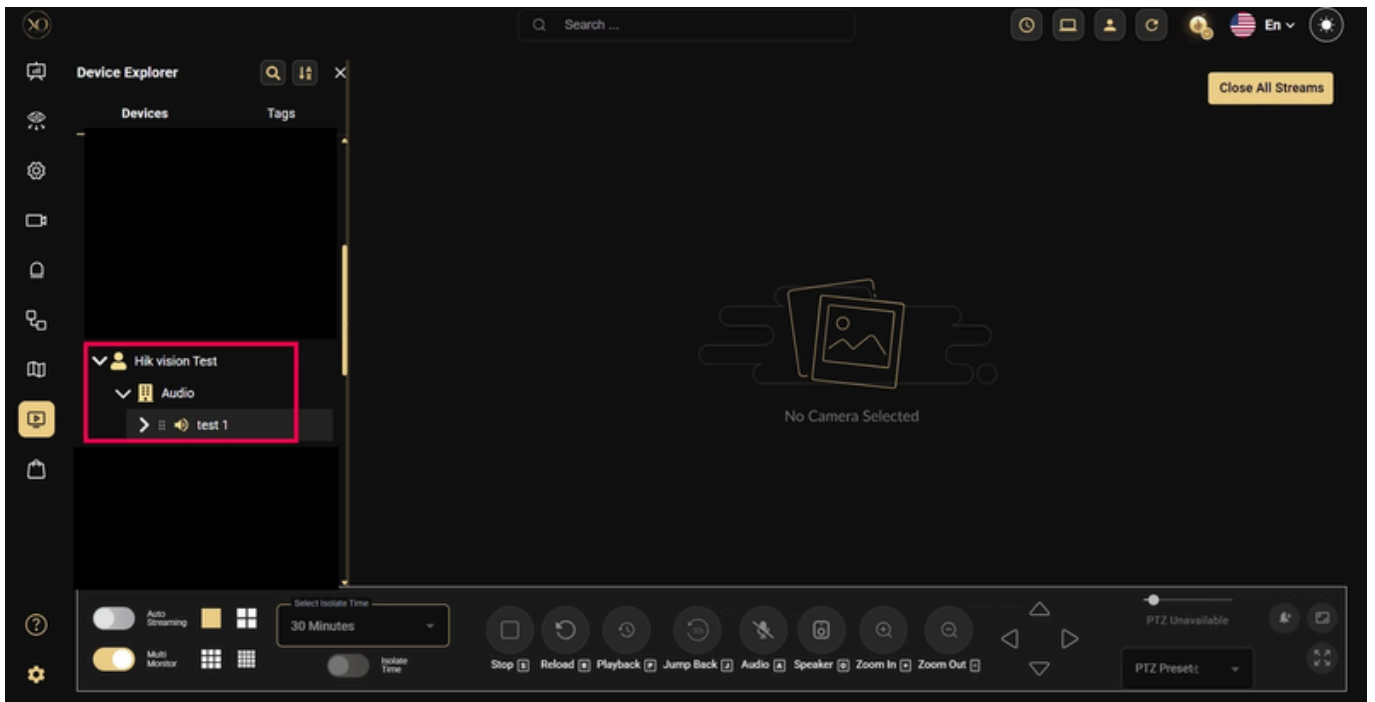
Close All Streams

Auto Streaming: | Multi Monitor: | Select Isolate Time: 30 Minutes | Isolate Time:

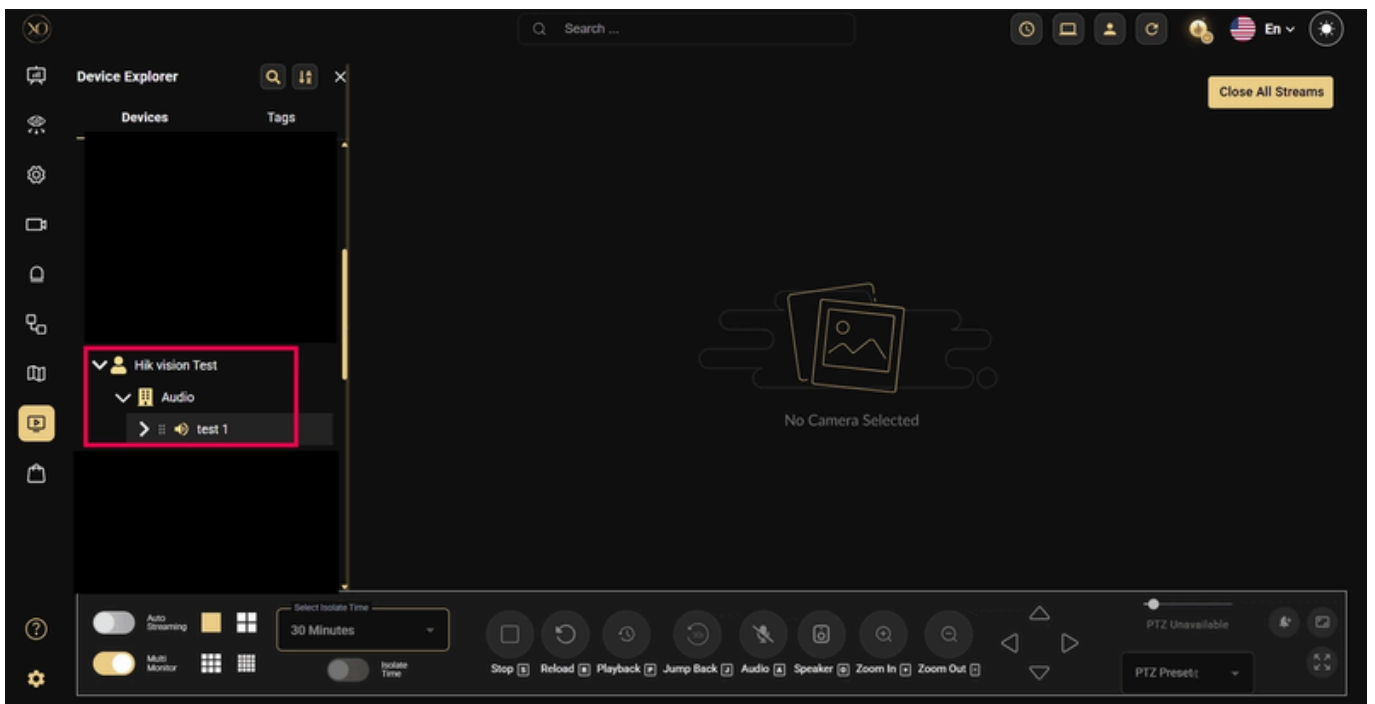
Stop | Reload | Playback | Jump Back | Audio | Speaker | Zoom In | Zoom Out

PTZ Unavailable | PTZ Preset: [dropdown]

Step 7: Select the site in the tree view and expand it.

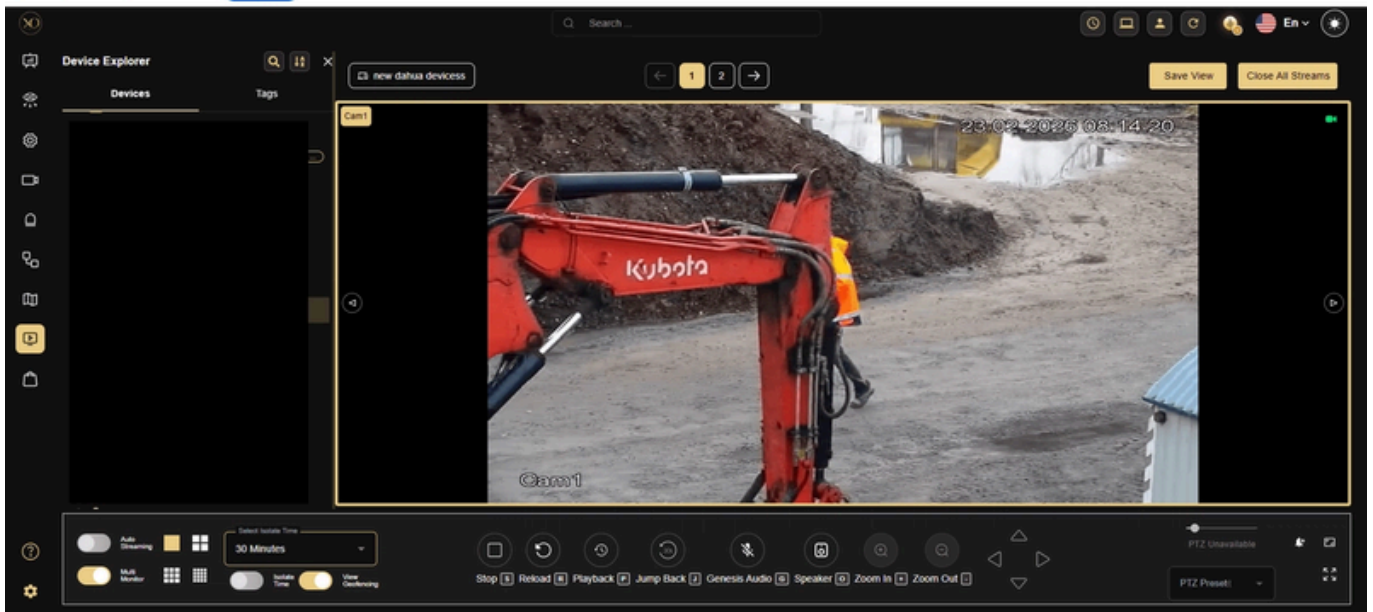


Step 8: Verify that the GENESIS Audio device is listed under the selected site.



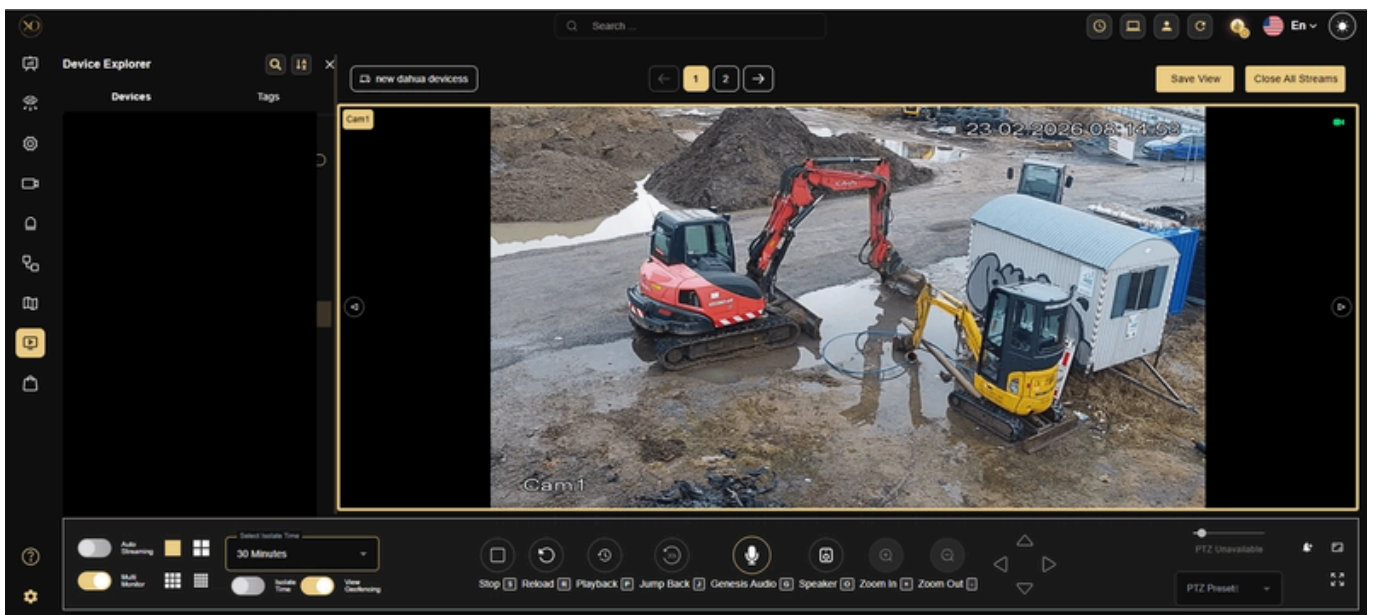
Step 9: Drag and drop a sensor from the site into the **Video Viewer** .

Step 10: Verify that the microphone icon is enabled.



Step 11: Click the microphone icon. An audio call will be initiated.

Step 12: Once the call is connected, the microphone icon will change to indicate that the call is connected.



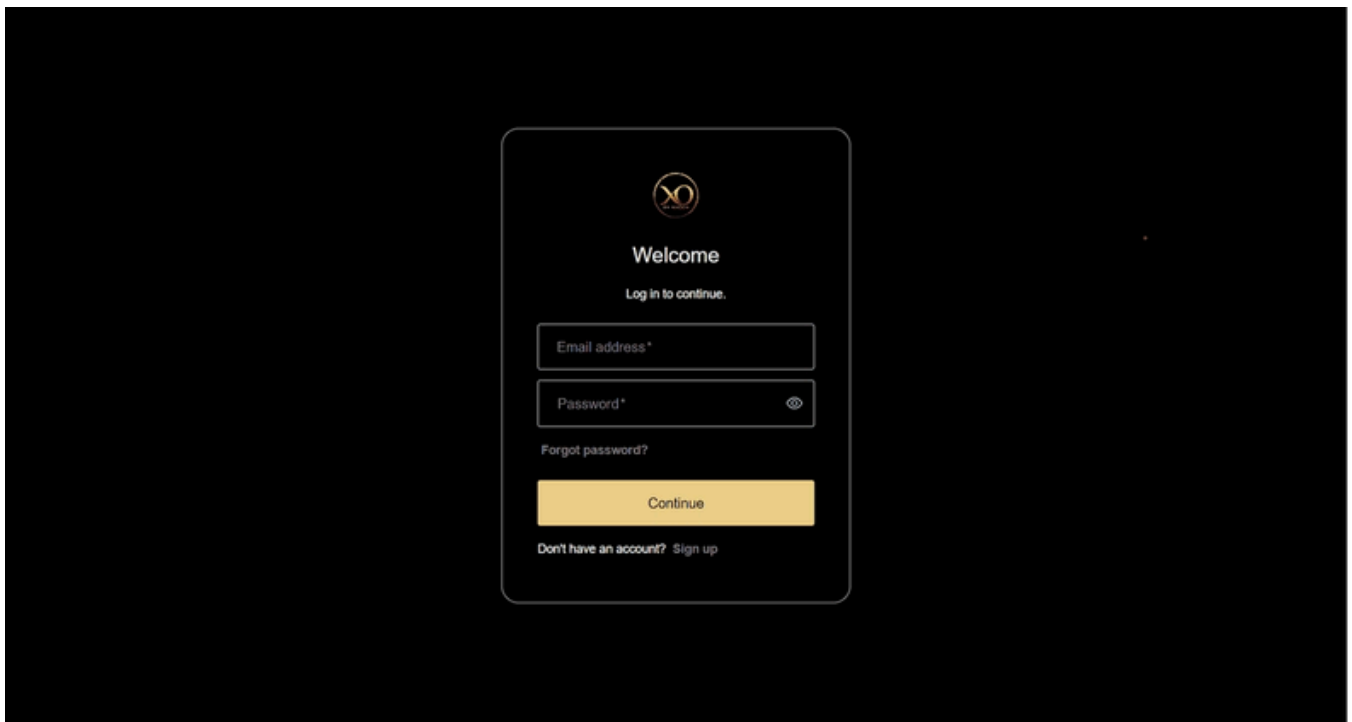
Step 13: Click the microphone icon again to disconnect the call.

The microphone icon will change to indicate that the call has been disconnected.

Note: The call will disconnect automatically if the user navigates to another application in GCX-ONE or clicks the refresh button.

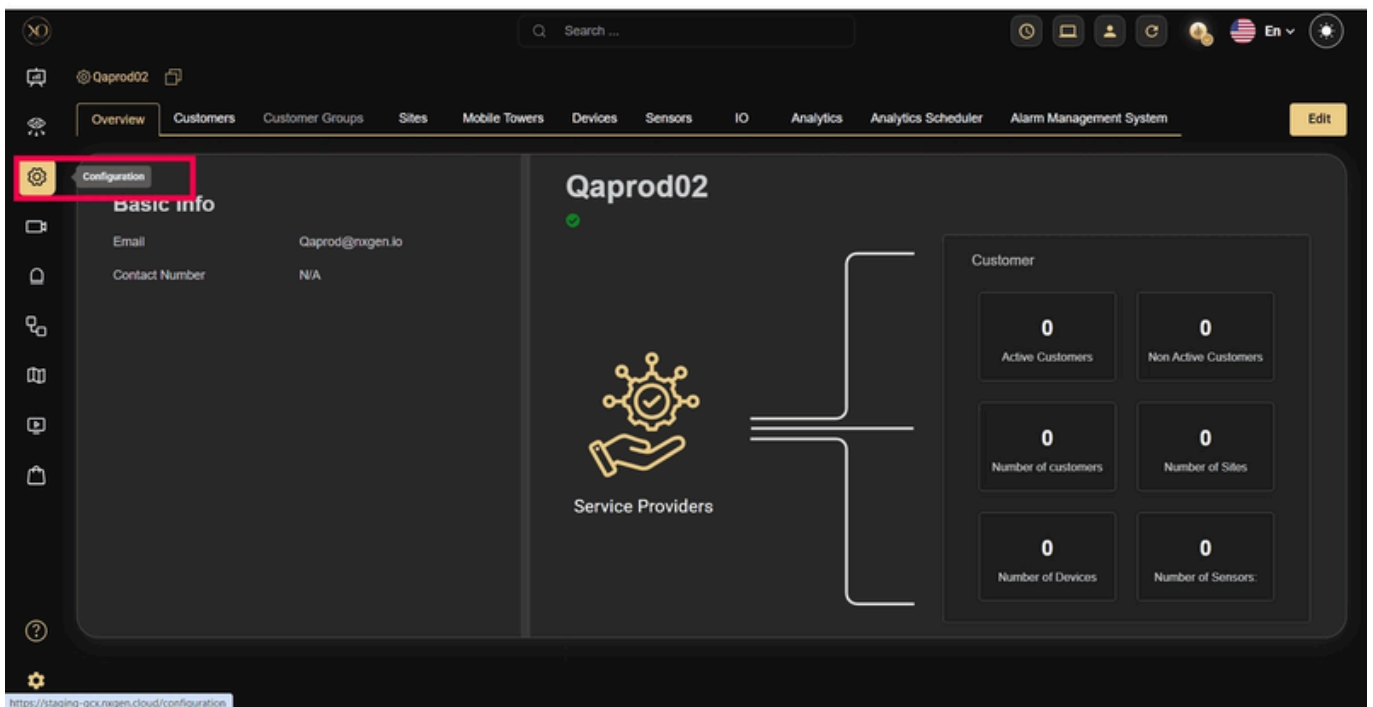
Part 3: Test Device Default Audio

Important: Local Mode must be enabled to test the device's default audio.



Step 1: Log in to **GCX-ONE**.

Step 2: Click the **Configuration** menu.



Step 3: Select the site and expand it.

Site	Date	Sync Status	Customer	Email	Active	Actions
Af - Adpro	2026-02-20 10:10	●	Adpro events test		●	...
Site test	2026-02-20 09:46	●	Test GCX-One		●	...
Adpro secontec	2026-02-20 09:20	●	Adpro events test		●	...
Audio	2026-02-19 15:31	●	Hik vision Test		●	...
NXGen Amman	2026-02-19 14:23	●	NXGen Amman		●	...
Bgr	2026-02-19 03:39	●	Dahua Cloud		●	...
AirShield	2026-02-11 16:18	●	Dahua Cloud		●	...
abb test	2026-02-03 13:42	●	test abb	add@ss.com	●	...
TEST96	2026-02-03 11:53	●	Amman Rotana	Test@gmail.com	●	...
Axon	2026-01-30 11:45	●	Axon Test Device		●	...

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Step 4: Navigate to the **Devices** tab.

Basic Info

Contact Number: N/A

Location Info

Country: N/A
 City: N/A
 Code: N/A
 Street Name: N/A

Audio

Sites

Site Summary:

- Active Devices: 0
- Non Active Devices: 0
- Number of Devices: 0
- Number of Sensors: 0

Step 5: Verify that the device is active.

Search ...

Overview Mobile Towers **Devices** Sensors IO Dashboard Audit Analytics Analytics Scheduler

Export Add New Import

Device	Date	Type	Site	Customer	Active	Audio	Actions
test 2	2026-02-22 14:54	GenesisAudio	Audio	Hik vision Test	●	●	...
TEST	2026-02-22 14:09	GenesisAudio	Audio	Hik vision Test	●	●	...
	2026-02-22 14:08	GenesisAudio	Audio	Hik vision Test	●	●	...

Rows per page: 25 1-3 of 3

Step 6: Click on the sensors under the device.

Search ...

Overview Mobile Towers Devices **Sensors** IO Dashboard Audit Analytics Analytics Scheduler

Export Import

Sensor	Date	Device	Site	Device Type	Manufacturer	Zone	Audio	Active	Actions
Genesis Audio	2026-02-22 14:54	test 2	Audio	audio	GENESISAUDIO	N/A	⊙	●	...
Genesis Audio	2026-02-22 14:09	TEST	Audio	audio	GENESISAUDIO	N/A	⊙	●	...
Genesis Audio	2026-02-22 14:08		Audio	audio	GENESISAUDIO	N/A	⊙	●	...

Rows per page: 25 1-3 of 3

Step 7: Verify that the sensor is active.

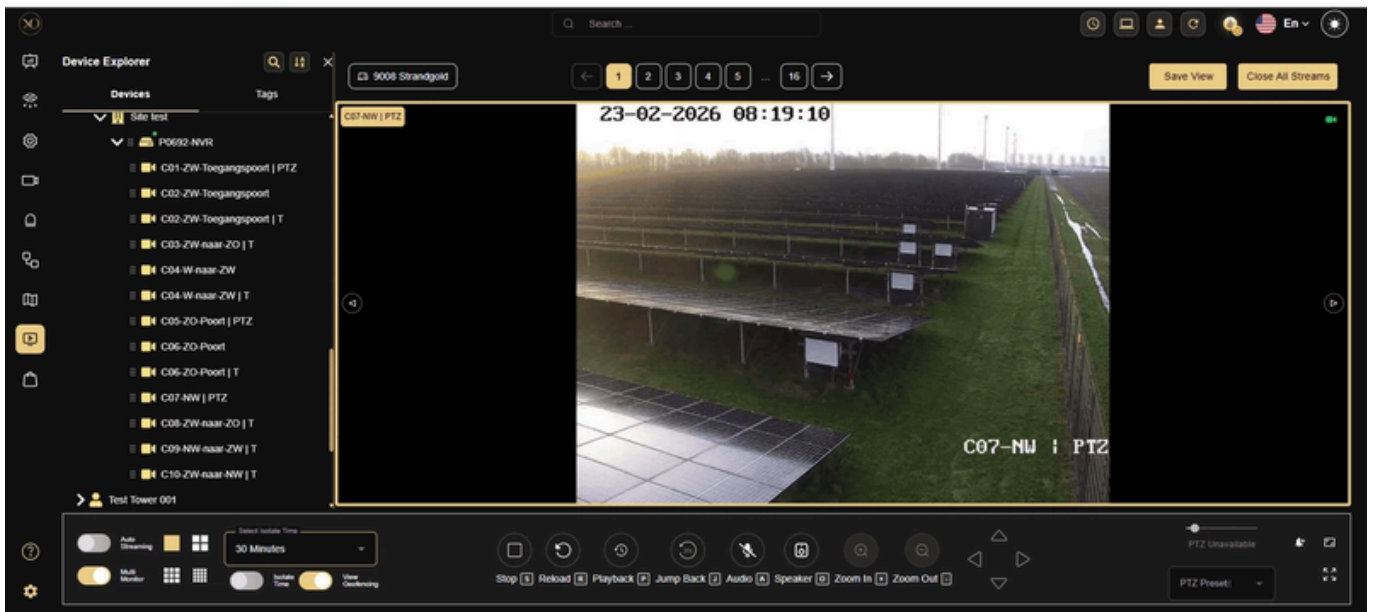
Sensor	Date	Device	Site	Device Type	Manufacturer	Zone	Audio	Active	Actions
Genesis Audio	2026-02-22 14:54	test 2	Audio	audio	GENESISAUDIO	N/A	⊙	●	...
Genesis Audio	2026-02-22 14:09	TEST	Audio	audio	GENESISAUDIO	N/A	⊙	●	...
Genesis Audio	2026-02-22 14:08		Audio	audio	GENESISAUDIO	N/A	⊙	●	...

Step 8: Navigate to the **Video Viewer (Salvo)** application.

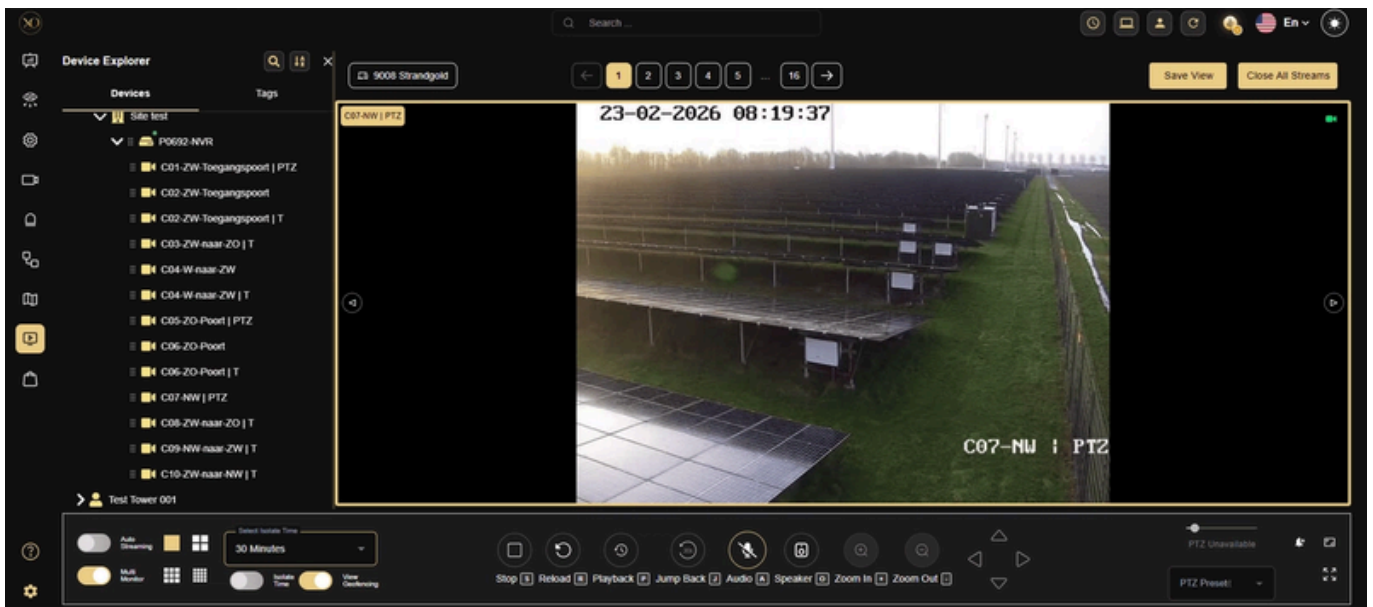
Step 9: Select the site and right-click to choose **Expand All**.

Step 10: Ensure that there is no active GENESIS Audio device under the site. If present, deactivate it to test default audio.

Step 11: Drag and drop a sensor into the **Video Viewer (Salvo)**.

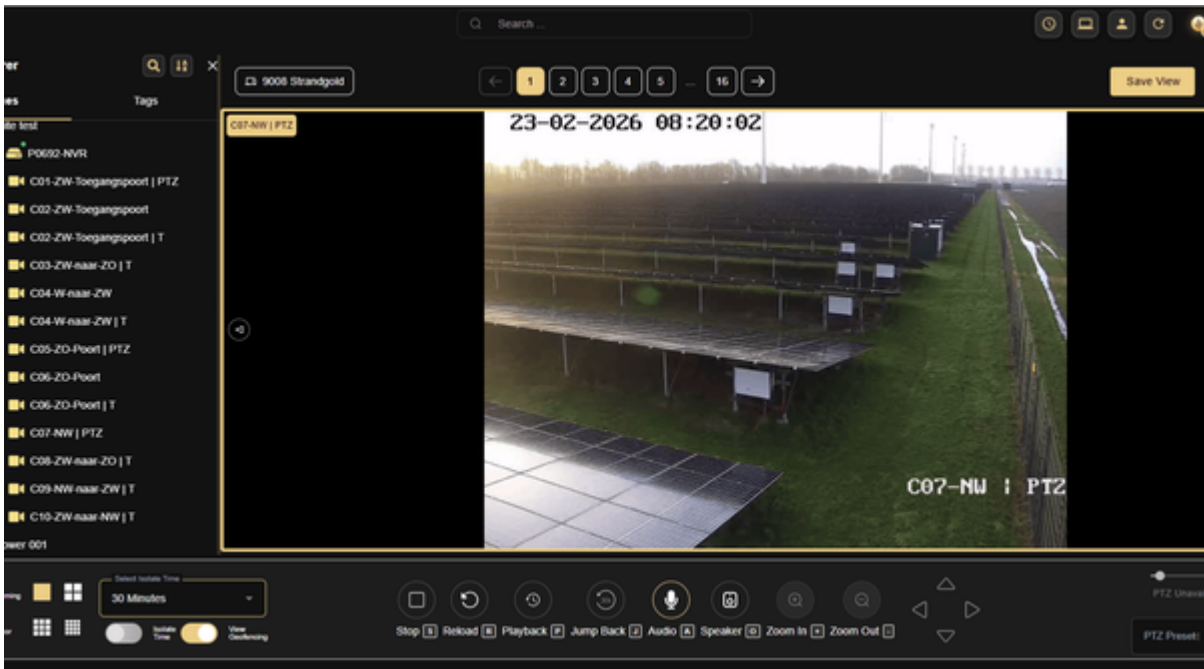


Step 12: Verify that the microphone icon is enabled.



Step 13: Click the microphone icon. The call will be initiated using the device's default audio.

Step 14: The microphone icon will change to indicate that the call is connected.



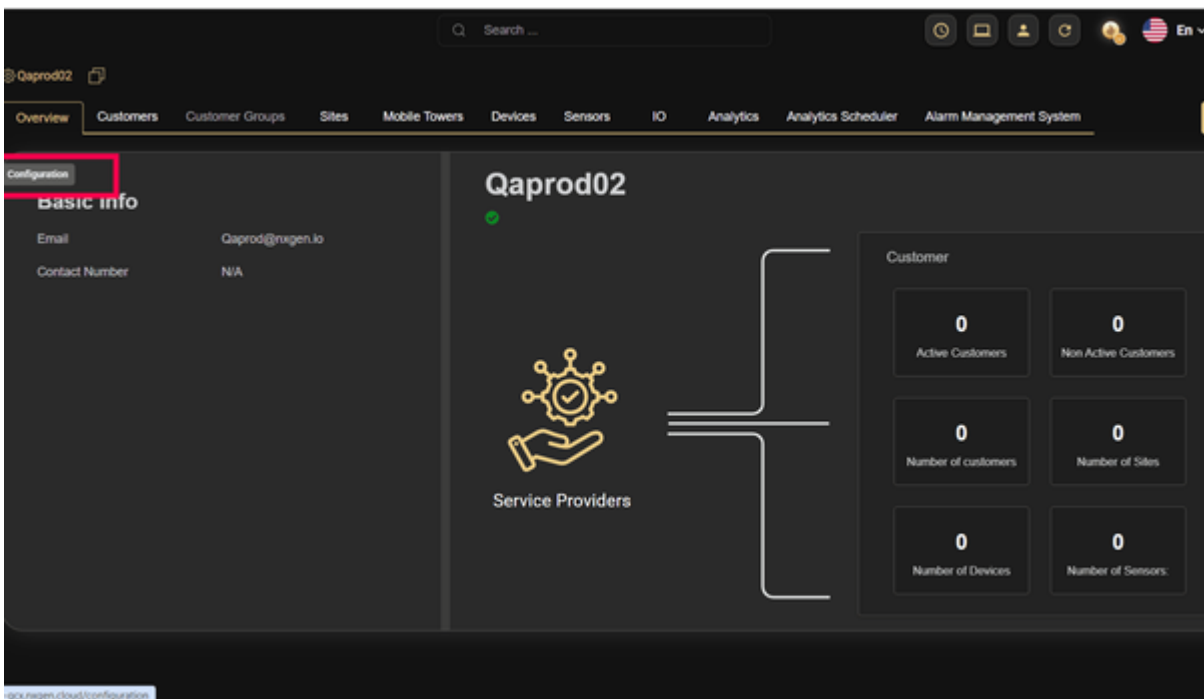
Step 15: Click the microphone icon again to disconnect the call. The microphone icon will change to indicate that the call has been disconnected.

Note: The call will be disconnected automatically if the user navigates to another application in GCX-ONE or clicks the refresh button.

Part 4: Add Genesis Audio Device with Custom SIP URL

Step 1: Log in to **GCX-ONE**.

Step 2: Click the Configuration menu.



Step 3: Select the site under which the GENESIS Audio device needs to be added.

Site	Date	Sync Status	Customer	Email	Active	Actions
AF - Adpro	2026-02-20 10:10	●	Adpro events test		●	...
Site test	2026-02-20 09:46	●	Test GCX-One		●	...
Adpro secontec	2026-02-20 09:20	●	Adpro events test		●	...
Audio	2026-02-19 15:31	●	Hik vision Test		●	...
NXGen Amman	2026-02-19 14:23	●	NXGen Amman		●	...
Bgr	2026-02-19 03:39	●	Dahua Cloud		●	...
AirShield	2026-02-11 16:18	●	Dahua Cloud		●	...
abb test	2026-02-03 13:42	●	test abb	add@as.com	●	...
TEST96	2026-02-03 11:53	●	Amman Rotana	Test@gmail.com	●	...
Axon	2026-01-30 11:45	●	Axon Test Device		●	...

Rows per page: 25 | 1-25 of 56

Step 4: Navigate to the **Devices** tab.

Basic Info


Contact Number: N/A

Location Info

Country: N/A
City: N/A
Code: N/A
Street Name: N/A

Audio

● 🔄 +



Sites

0

Active Devices

0

Non Active Devices

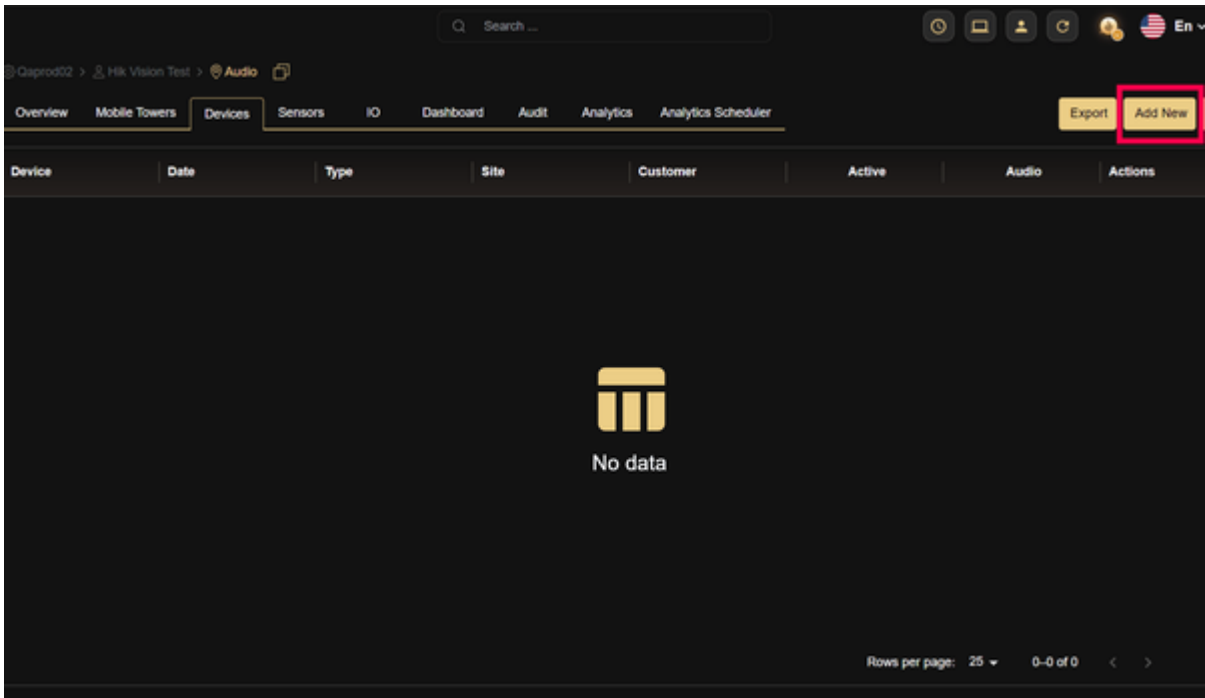
0

Number of Devices

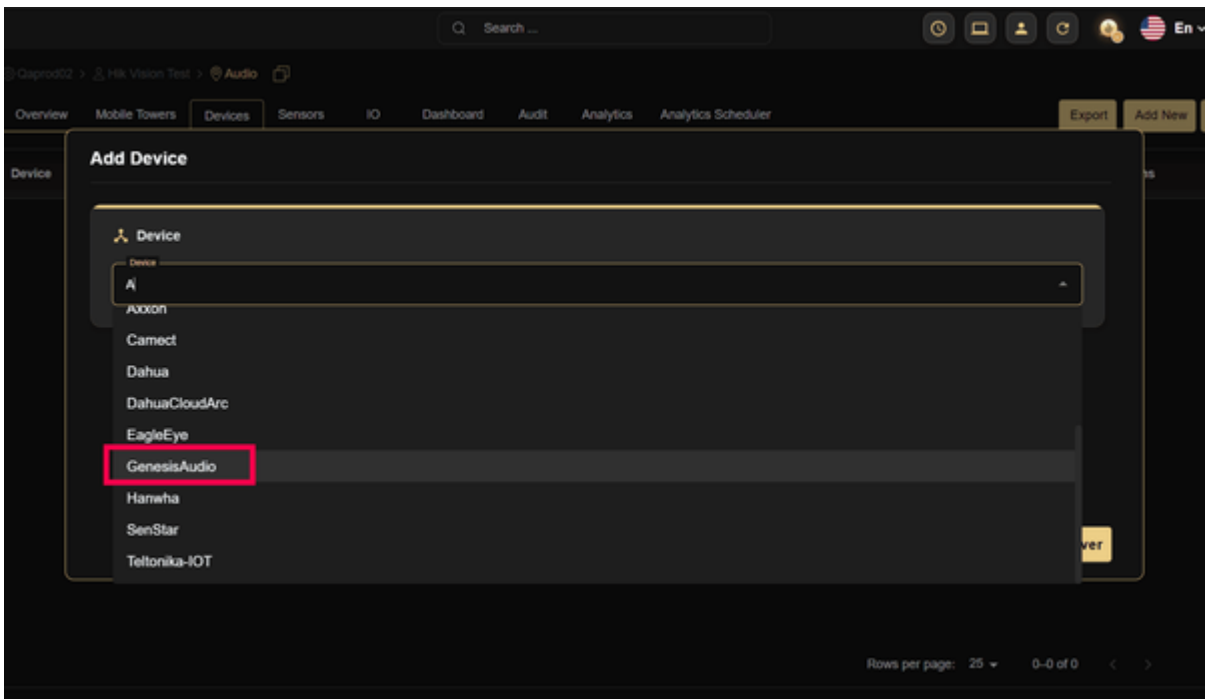
0

Number of Sensors

Step 5: Click the **Add** button.



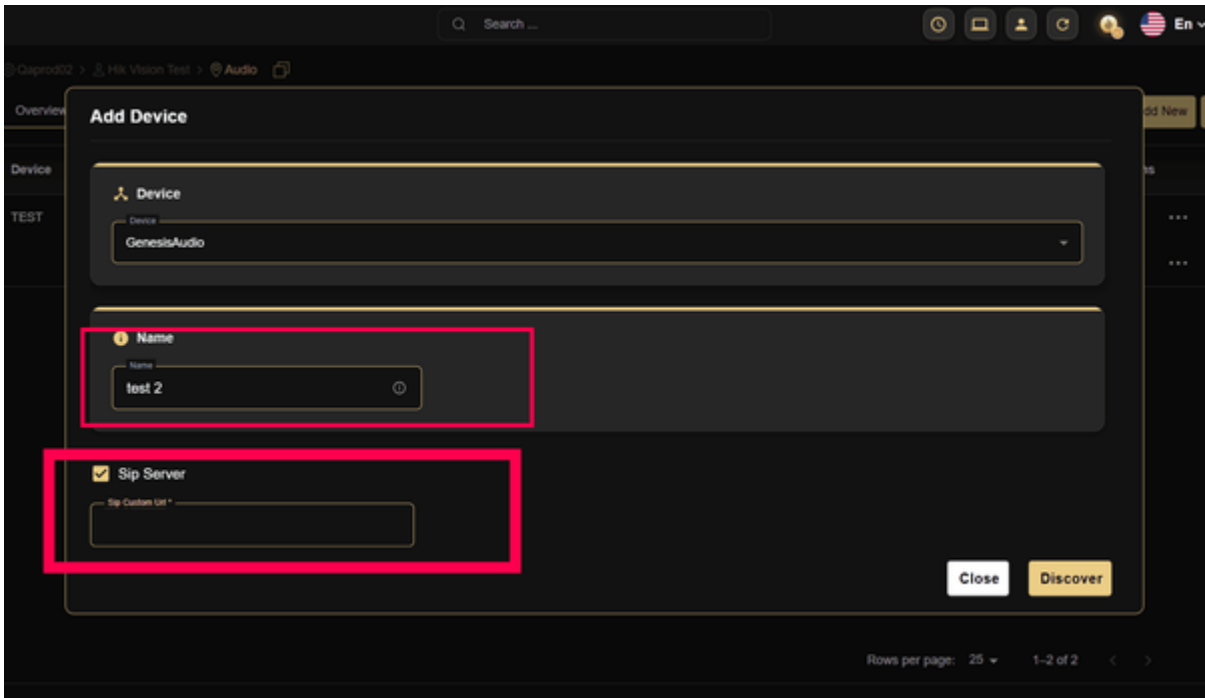
Step 6: Select the device type as GENESIS Audio.



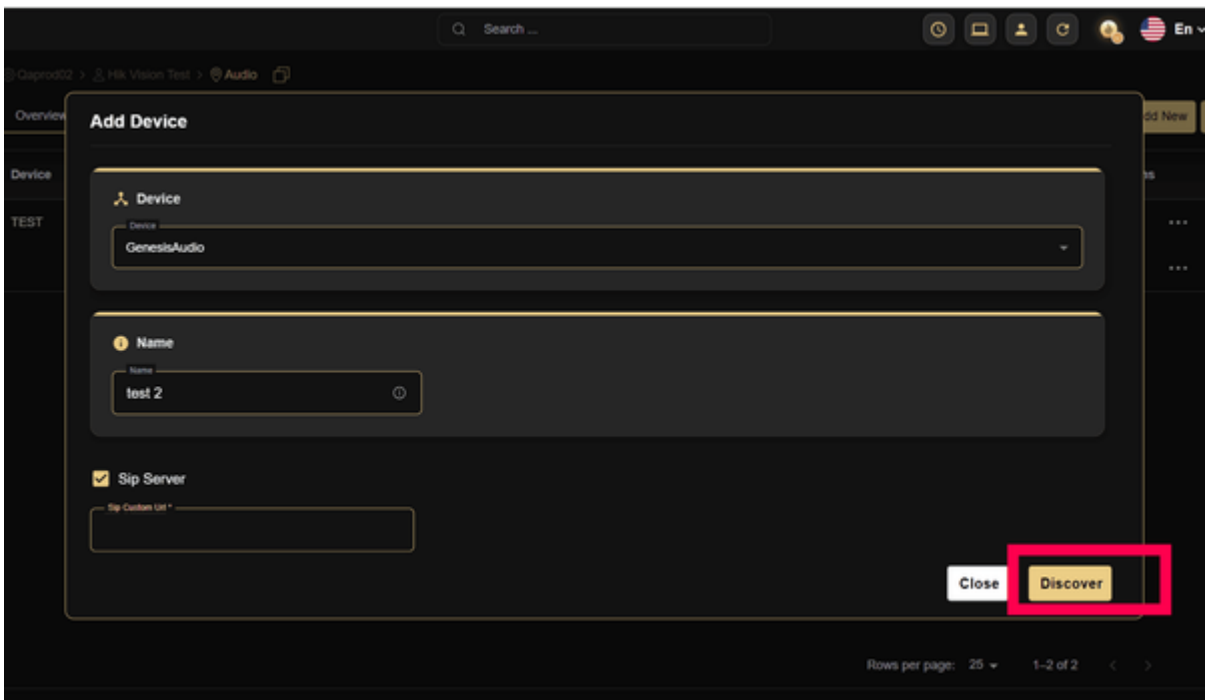
Step 7: Enable the SIP Server checkbox

Step 8: Edit the name if required

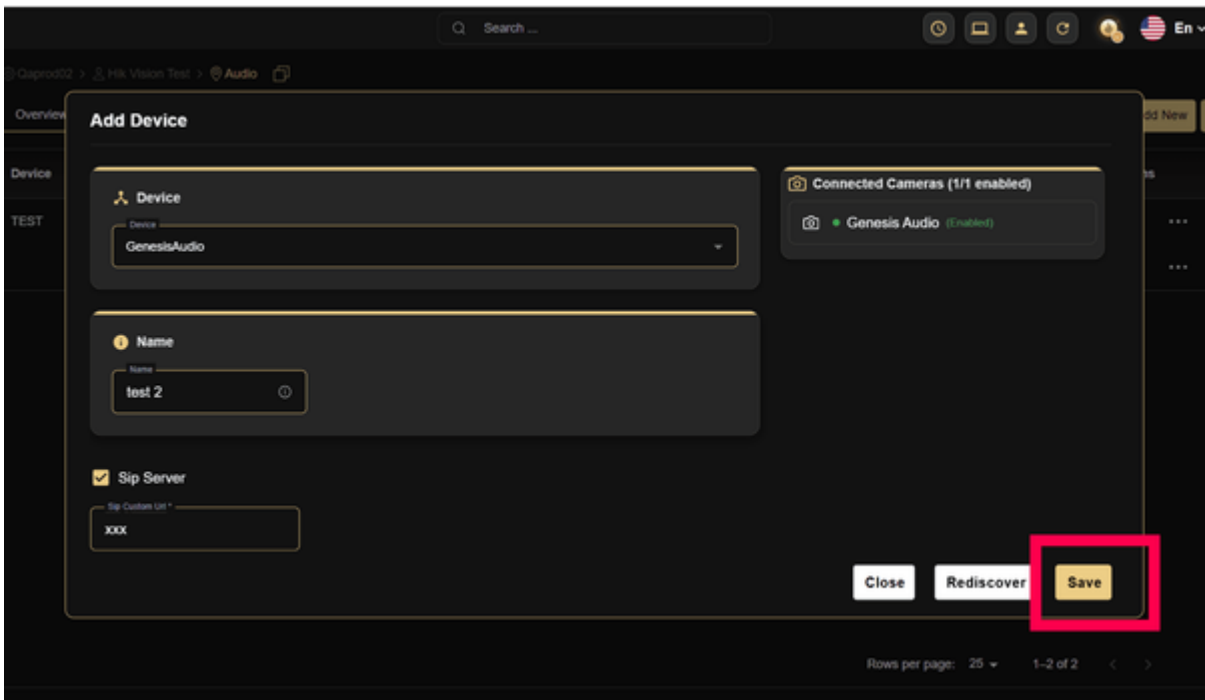
Step 9: Enter the Custom SIP URL in the provided field



****Step 10: ****Click the Discover button.



Step 11: Click the Save button.



Step 12: The GENESIS Audio device with the Custom SIP URL will be added successfully, and a success popup message (“The device was added successfully”) will be displayed.

